ROHL LLC WARRANTY
ROHL products carry warranties against manufacturing defects. The factories that produce these products set the terms of these warranties.

<table>
<thead>
<tr>
<th>ROHL Product</th>
<th>Warranty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fireclay Kitchen Sinks</td>
<td>10 years on fading/staining</td>
</tr>
<tr>
<td>Stainless Steel/Stainless Copper Sinks</td>
<td>Limited Lifetime on manufacturer defects. Stainless Copper is not covered under warranty except for manufacturer defects.</td>
</tr>
<tr>
<td>Soap Dispensers</td>
<td>Limited Lifetime</td>
</tr>
<tr>
<td>Air Gaps, Coverplates, Sink Hole Covers, Air Switches</td>
<td>2 years on manufacturer defects</td>
</tr>
<tr>
<td>Kitchen Wire Sink Grids</td>
<td>1 year on manufacturer defects</td>
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<tr>
<td>Kitchen Drains, Basket Strainers</td>
<td>2 years on manufacturer defects</td>
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<tr>
<td>Perrin &amp; Rowe® Kitchen and Bath</td>
<td>Limited Lifetime</td>
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<tr>
<td>Hot Water Dispensers</td>
<td>5 years on faucet, 3 years on tank</td>
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<tr>
<td>Perrin &amp; Rowe® Filtration</td>
<td>Limited Lifetime</td>
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<tr>
<td>Pull-Out/Pull-Down Faucets</td>
<td>Limited Lifetime</td>
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<tr>
<td>Italian Country Kitchen and Bath</td>
<td>Limited Lifetime</td>
</tr>
<tr>
<td>Michael Berman Kitchen and Bath</td>
<td>Limited Lifetime</td>
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<tr>
<td>Modern Kitchen and Bath</td>
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<td>Transitional Bath</td>
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<tr>
<td>Sanitary Ware/Bath Fixture Accessories</td>
<td>1 year on manufacturer defects</td>
</tr>
<tr>
<td>Bath Accessories</td>
<td>Limited Lifetime</td>
</tr>
<tr>
<td>Shower</td>
<td>2 years on manufacturer defects</td>
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</tbody>
</table>

NOTE:
NO WARRANTY ON THE FOLLOWING FINISHES: Tuscan Brass, Unlacquered Brass, Inca Brass, French Brass, Satin Gold or special order finishes.

ROHL’S Promise: ROHL LLC will provide free of charge, at its options, replacement part(s) or product (or a comparable alternative product) to replace those which have proven defective in materials or workmanship. ROHL LLC will not assume liability for labor expended, freight cost or damages accruing from the use of the material purchased from us. If material is defective, the limit of damage is the price of the defective material. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to ROHL LLC for all warranty claims. The warranty is not transferable and is extended solely to the original purchaser of the product.

Warranty Exclusion: This warranty is for normal domestic use only and excludes defects or injury caused by or resulting from misuse, abuse, neglect, accidental damage or improper installation. The lifetime limited warranty does not apply to the replacement of components where damage is caused by normal wear and tear. As a special note, avoid all cleaning products that contain ammonia, bleach and alcohol. They may damage the finish. Also, use only non-silicone caulking adhesive or plumbers putty for installation. Do not use lead based acidic curing adhesive or mastic when installing product. Silicone caulking may also degrade brass material. The use of Blue RTV silicone during installation will void the product warranty.

General Disclaimer: All warranties other than the Express Warranty herein contained, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the applicable warranty period set forth above. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Foreign Outlets Online: One of the benefits of the Internet is that it has granted consumers the opportunity to learn about and purchase products from previously unknown foreign companies. Unfortunately, some foreign distributors who sell the foreign versions of ROHL’s products have promoted these products for shipment to the United States. Though prices may look appealing, these products are not designed to be installed in American homes and significant problems may result. ROHL ensures that its products meet American plumbing installation standards and have American plumbing code approvals. ROHL will not service, warrant nor provide customer support for product purchased from foreign distributors.

Commercial Warranty: ROHL warrants its products installed in a commercial application to be free from manufacturing defects for a period of one (1) year from the date of acquisition by original owner.

Outside Use: ROHL products are suitable for outside use when proper care and winterization procedures are followed. However, due to the harsh environment of sun, wind, rain and snow, we do not offer a warranty for these types of installations.

Please contact the local ROHL retailer or showroom where you purchased this product for all warranty related claims.

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Effective date 10/2014

Please visit www.rohlljorger.com for Jörger collection care & maintenance

ROHL LLC
Authentic Luxury for Kitchen and Bath®

The Homeowner’s Guide to CARE AND MAINTENANCE FOR YOUR ROHL FINISH

Please do not discard!
ROHL FINISHES
Maintaining the experience of AUTHENTIC LUXURY

The finishing touch of every ROHL faucet is its exquisite surface. Each finish conveys the experience of authentic luxury through a distinctively soft, warm, genuine feel in comparison to other products made with synthetic coatings.

Maintaining Your ROHL Finish
No matter which finish you select, here are a few simple steps to keep your ROHL kitchen and bath fixtures looking beautiful for years:

- **Daily, pat the fixture dry with a soft cloth after each use — this is the single most important care you can give any finish!**
- Occasionally, use a mild clear liquid soap with a neutral PH balance and water to gently clean your faucet. Do not use Dove® or anti-bacterial soap. These products will leave a residue that could harm your finish.
- When necessary, a 50/50 solution of vinegar and water can be applied to remove hard water deposits. Do not soak the product in the solution. Vinegar is a mild acid which will harm the finish with prolonged contact. Premix in squirt bottle, spray clean/rinse/wipe dry. Use a toothbrush to break-up mineral deposits.
- Avoid all cleaning products that contain ammonia, bleach and alcohol. They may damage the finish. Use clear liquid soap with a neutral PH balance.
- All Care & Maintenance products mentioned in this brochure may be ordered through your local ROHL retailer.

**ROHL FINISHES**

**Polished Chrome**

**Cleaning:** Pat dry after use to avoid hard water spots. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish.

**Maintaining:** Polish by applying Simichrome Polishing paste and then buff out with a clean soft cloth. Protect by applying Flitz Polish, Flitz Wax or Bruno’s Faucet Wax.

**Unlacquered Brass**

**Cleaning:** Pat dry after use to avoid hard water spots. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish.

**Maintaining:** Protect using Flitz Wax or Bruno’s Faucet Wax. Apply by patting on and patting off. Do not rub or buff.

**Stainless Copper**

**Cleaning:** Pat dry after use to avoid hard water spots. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish.

**Maintaining:** Polish by applying Gagnon’s SX. Remove black or white spots, mineral deposits and tarnish marks by lightly brushing the finish using a green Scotch-Brite™ pad and water. Protect using Flitz Wax or Bruno’s Faucet Wax.

**Inca Brass**

**Cleaning:** Pat dry after use to avoid hard water spots. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish.

**Maintaining:** Protect using Flitz Wax for Tuscan Brass only or Bruno’s Faucet Wax. Apply by patting on and patting off. Do not rub or buff.

**Tuscan Brass**

**Cleaning:** Pat dry after use to avoid hard water spots. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish.

**Maintaining:** Protect using Flitz Wax or Bruno’s Faucet Wax. Apply by patting on and patting off. Do not rub or buff.

**English Bronze**

**Cleaning:** Pat dry after use to avoid hard water spots. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish.

**Maintaining:** Protect using Flitz Wax or Bruno’s Faucet Wax. Apply by patting on and patting off. Do not rub or buff.

**Satin Nickel**

**Cleaning:** Pat dry after use to avoid hard water spots. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or允许 the vinegar solution to soak on the finish.

**Maintaining:** Polish by applying Simichrome Polishing paste and then buff out with a clean soft cloth. Protect by applying Flitz Polish, Flitz Wax or Bruno’s Faucet Wax.

**Stainless Steel**

**Cleaning:** For deep cleaning, apply Astonish and buff out with a clean soft cloth. Protect using Flitz Wax or Bruno’s Faucet Wax.

**French Brass**

**Cleaning:** Pat dry after use to avoid hard water spots. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish.

**Maintaining:** Protect using Flitz Wax or Bruno’s Faucet Wax. Apply by patting on and patting off. Do not rub or buff.

**Satin Gold**

**Cleaning:** These are living finishes. There is no warranty on Satin Gold and French Brass. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish.

**Maintaining:** Protect using Flitz Wax or Bruno’s Faucet Wax. Apply by patting on and patting off. Do not rub or buff.

**Outsides Use**

ROHL products may be used outside. However, we do not offer a warranty. Use these tips for a successful installation. Polished Chrome is the most durable of ROHL finishes and is the best finish for outside installations. Pat dry after use to avoid hard water spots. If minerals or salt are accumulating on the fixture, clean by applying a 50/50 solution of water and white vinegar, then pat dry. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish. Spray weekly with fresh water, wipe dry and apply Flitz Wax or Bruno’s Faucet Wax to avoid hard water spotting. If in freezing temperatures, winterize fixtures by removing cartridges, drain all water or store fixtures indoors.

**Old Iron**

This is a living finish; it will tarnish and patina over time. There is no warranty on Unlacquered Brass.

**Cleaning:** Pat dry after use to avoid hard water spots. Clean using liquid soap and water or a 50/50 solution of water and white vinegar. Do not soak the fixture in the vinegar solution or allow the vinegar solution to soak on the finish.

**Maintaining:** Protect using Flitz Wax or Bruno’s Faucet Wax. Apply by patting on and patting off. Do not rub or buff.