

ROHL LLC WARRANTY

ROHL products all carry warranties against manufacturing defects. The factories that produce these products set the terms of these warranties.

ROHL Product	Warranty
Fireclay Kitchen Sinks	10 years on fading/staining 1 year on manufacturer defects 2 years on manufacturer defects
Air Gaps, Cover Plates, Sink Hole Covers, Air Switches Soap Dispensers	Limited Lifetime
Kitchen Drains, Basket Strainers	2 years on manufacturer defects
Kitchen Sink Grids	1 year on manufacturer defects
Pull-Out/Pull-Down Faucets	Limited Lifetime
Italian Country Kitchen	Limited Lifetime
Italian Country Bath	Limited Lifetime
Cisal Classic Italian Bath	Limited Lifetime
Perrin & Rowe®	Limited Lifetime
Transitional	Limited Lifetime
Modern	Limited Lifetime
Bath Accessories	Limited Lifetime
Bath Fixtures	1 year on manufacturer defects
Shower	2 years on manufacturer defects
Stainless Steel/Stainless Copper Finish	Limited Lifetime on manufacturer defects. Stainless Copper Steel Finish is not covered under warranty except for manufacturer defects.

NOTE: NO WARRANTY ON TUSCAN BRASS FINISH

ROHL's Promise

ROHL LLC will provide free of charge, at its options, replacement part(s) or product (or a comparable alternative product) to replace those which have proven defective in materials or workmanship.

ROHL LLC will not assume liability for labor expended, freight cost or damages accruing from the use of the material purchased from us. If material is defective, the limit of damage is the price of the defective material. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to ROHL LLC for all warranty claims. The warranty is not transferable and is extended solely to the original purchaser of the product.

Warranty Exclusion:

This warranty is for normal domestic use only and excludes defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, or improper installation. The lifetime limited warranty does not apply to the replacement of components where damage is caused by normal wear and tear. As a special note, avoid all cleaning products that contain ammonia, bleach, and alcohol. They may damage the finish.

General Disclaimer:

All warranties other than the Express Warranty herein contained, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the applicable warranty period set forth above. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Foreign Outlets Online:

One of the benefits of the Internet is that it has granted consumers the opportunity to learn about and purchase products from previously unknown foreign companies. Unfortunately, some foreign distributors who sell the foreign versions of ROHL's products have promoted these products for shipment to the United States. Though prices may look appealing, these products are not designed to be installed in American homes and significant problems may result. ROHL ensures that its products meet American plumbing installation standards and have American plumbing code approvals. ROHL will not service, warrant, nor provide customer support for product purchased from foreign distributors.

Commercial Warranty: ROHL warrants its products installed in a commercial application to be free from manufacturing defects for a period of one (1) year from the date of acquisition by original owner.

Please contact the local ROHL retailer
or showroom where you purchased this
product for all warranty related claims.

ROHL
Authentic Luxury for Kitchen and Bath®



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The Homeowner's Guide to
Care and Maintenance
for your ROHL Finish

PLEASE DO NOT DISCARD

ROHL Finishes

Maintaining The Experience of Authentic Luxury

The finishing touch of every ROHL faucet is its exquisite surface. Each finish conveys the experience of authentic luxury through a distinctively soft, warm, genuine feel in comparison to other products made with synthetic coatings.

Maintaining Your ROHL Finish

No matter which finish you select, here are a few simple steps to keep your ROHL kitchen and bath fixtures looking beautiful for years:

- Daily, pat the fixture dry with a soft cloth after each use — this is the single most important care you can give any finish!
- Occasionally, use a mild clear liquid soap with a neutral PH balance and water to gently clean your faucet. Do not use Dove or anti-bacterial soap. These products will leave a residue that could harm your finish.
- When necessary, a 50/50 solution of vinegar and water can be applied to remove hard water deposits. Do not soak the product in the solution. Vinegar is a mild acid which will harm the finish with prolonged contact.
- Avoid all cleaning products that contain ammonia, bleach, and alcohol. They may damage the finish. Use clear liquid soap with a neutral PH balance.
- Care and use products mentioned in this brochure may be ordered through your local ROHL retailer.



- Polished Chrome -
A1008LV shown



- Satin Nickel -
A1419LM shown



- Polished Nickel -
MB1929XM shown



- Tuscan Brass -
AC102L shown



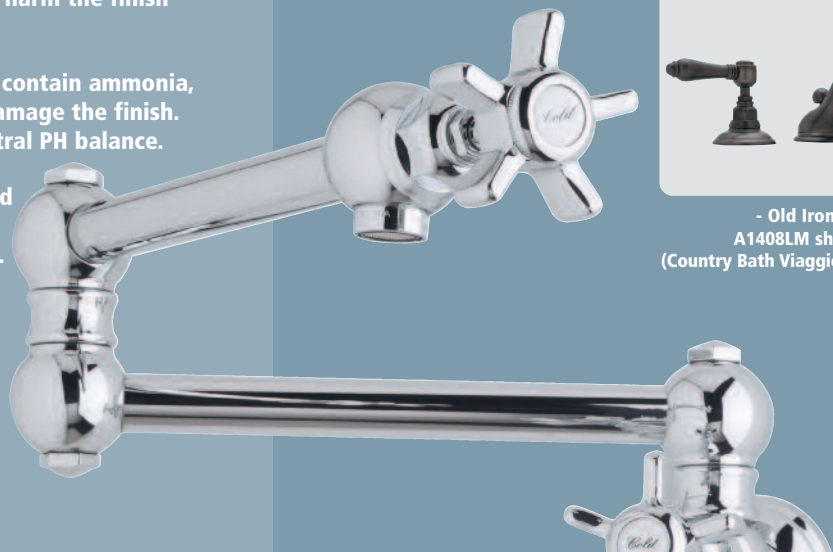
- Inca Brass -
U.4741 shown



- English Bronze -
U.3721X shown



- Old Iron -
A1408LM shown
(Country Bath Viaggio Series only)



ROHL

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POLISHED CHROME — Time-tested Polished Chrome is the hardest of all our finishes. Rubbing and polishing will rejuvenate the finish. Recommended cleaning agents include Flitz Polish, Gagnon's SX and Simichrome.

POLISHED NICKEL — Use Gagnon's SX or Simichrome to polish and protect this finish. We suggest periodically using Flitz Wax or Bruno's Wax to avoid spotting.

INCA BRASS — Use Gagnon's SX to polish and protect the finish. We do not recommend the use of any other polish or wax on this finish.

SATIN NICKEL — This finish is achieved through a meticulous process that produces an evenly worn look. Use Gagnon's SX to polish and protect. Apply Flitz Wax or Bruno's Wax to avoid spotting.

TUSCAN BRASS — Unlike any other ROHL finish, Tuscan Brass is a living finish—it will lighten over time as it is used. To maintain the original dark patina color longer, we suggest a light coat of Flitz Wax or Bruno's Wax be applied regularly. To apply, pat the wax on then off again with a soft cloth. DO NOT RUB. No warranty is offered on the Tuscan Brass finish.

ENGLISH BRONZE — Available exclusively on Perrin & Rowe® faucets from ROHL, this finish is easily maintained by periodically using Gagnon's SX to clean and Flitz Wax to protect the finish.

OLD IRON — This unique finish is protected by a clear coat which is easily rejuvenated with Gagnon's SX polish. We also suggest using Flitz Wax or Bruno's Wax regularly to avoid spotting.

OUTSIDE USE — ROHL products are suitable for outside use. However, due to the harsh environment of sun, wind, rain and snow, we do not offer a warranty for these types of installations. Polished Chrome is the best finish for this type of environment as it is the hardest and hardest of the finishes. A weekly shower of fresh water is recommended and a spray coating of Carnauba wax will help preserve the finish. If minerals or salt build up on the finish, use a 50/50 solution of vinegar and water and a medium to stiff brush to knock off the hard deposits. In freezing weather, shut off the water and remove the cartridges and drain the valve. If possible, store in a dry enclosed area.

All ROHL finishes carry a limited lifetime warranty except for Tuscan Brass.