

## ROHL FIRECLAY WARRANTY

ROHL products all carry warranties against manufacturing defects. The factories that produce these products set the terms of these warranties.

**ROHL Product**  
Fireclay Kitchen Sinks

**Warranty**  
10 years on fading/staining  
1 year on manufacturer defects

### ROHL's Promise

ROHL LLC will provide free of charge, at its options, replacement part(s) or product (or a comparable alternative product) to replace those which have proven defective in materials or workmanship.

ROHL LLC will not assume liability for labor expended, freight cost or damages accruing from the use of the material purchased from us. If material is defective, the limit of damage is the price of the defective material. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to ROHL LLC for all warranty claims. The warranty is not transferable and is extended solely to the original purchaser of the product.

### Returns:

Products may not be returned for credit or replacement without prior inspection and written authorization from ROHL LLC. There will be a charge of 25% to cover handling and restocking for all authorized returns. Only merchandise currently appearing in ROHL LLC's price list, which is in resalable condition, will be considered by ROHL LLC for return or replacement. Customer dissatisfaction is not a reason for return.

### Damage Or Loss:

Delivery to the carrier constitutes delivery to customer. Any claim for loss or damage in transit should be made promptly by the customer to the carrier. Our responsibility ceases when the goods are delivered in good condition to the carrier.

### Warranty Exclusion:

This warranty is for normal domestic use only and excludes defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, or improper installation. The lifetime limited warranty does not apply to the replacement of components where damage is caused by normal wear and tear. As a special note, avoid all cleaning products that contain ammonia, bleach, and alcohol. They may damage the finish.

### General Disclaimer:

ROHL LLC does not have field service technicians. We are a sales and marketing company only. Due to liability issues, Sales Representatives do not perform in-home service. Product that is handmade and is within tolerance of published dimensions will not be considered for return. Shaws sinks are handmade from the 1897 original design. Most are designed with little graduation, and standing water is normal. Standing water is not a reason for return.

All warranties other than the Express Warranty herein contained, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the applicable warranty period set forth above.

Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

### Foreign Outlets Online:

One of the benefits of the Internet is that it has granted consumers the opportunity to learn about and purchase products from previously unknown foreign companies. Unfortunately, some foreign distributors who sell the foreign versions of ROHL's products have promoted these products for shipment to the United States. Though prices may look appealing, these products are not designed to be installed in American homes and significant problems may result. ROHL ensures that its products meet American plumbing installation standards and have American plumbing code approvals. ROHL will not service, warrant, nor provide customer support for product purchased from foreign distributors.

**Commercial Warranty:** ROHL warrants its products installed in a commercial application to be free from manufacturing defects for a period of one (1) year from the date of acquisition by original owner.

Effective 1/2012

Please contact the local ROHL  
retailer or showroom where you  
purchased this product for all  
warranty related claims.

### PLEASE NOTE THE FOLLOWING:

Most RC3018 sinks are delivered with a left hand drain with the badge on the back wall. Occasionally, a right hand drain is delivered. If not acceptable, the consumer may exchange with a 10% restock fee.

Customer dissatisfaction is not a reason for return.

No order, contract or agreement will become an obligation until accepted in writing by ROHL LLC.

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Our Terms and Conditions shall be deemed to be a part of all such acceptance by ROHL LLC and shall supersede any conflicting provisions of customer's purchase order.

ROHL.  
Authentic Luxury for Kitchen and Bath®  
**Fireclay Sinks**



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3 Parker, Irvine, CA 92618  
Phone: 1.800.777.9762 · Fax: 714.557.8635

www.rohlhome.com

The Homeowner's Guide to  
**Care and Maintenance**  
for your ROHL Fireclay Sink

RL036

PLEASE DO NOT DISCARD

# ROHL Fireclay Sinks

## The Experience of Authentic Luxury

Authentically crafted fireclay sinks are made of a unique clay capable of being fired at extremely high temperatures. These high temperatures cause the clay and glaze to fuse together, virtually creating an entirely new form. This clay is found in limited regions around the world, making true fireclay sinks some of the most durable sink options. Resistant to acid, alkali, scratches and impact, many fireclay sinks outlive the very spaces for which they were created. ROHL's fireclay sinks are crafted with environmentally friendly materials and are completely lead free and recyclable.

### Shaws

In 1897, the apron sink was introduced by Shaws of Lancashire, England. Today, every Shaws Original fireclay sink is still hand poured, shaped and stamped with the name of the artisan who created it. Our authentic apron sinks resist acid, alkali, scratches and impact, making them as versatile and durable today as they were a century ago. These original apron sinks complement any style of décor or design by featuring Shaws' legendary craftsmanship.

### Allia

Since 1892, in the Limoges region of France, Allia has been producing Limoges Fireclay sinks for homes throughout Europe and the World. Allia sinks are as durable as they are beautiful. Each sink is covered with a thick layer of luminous glaze, which fuses with the clay to provide an exceptionally strong, hard surface that is stain and chip resistant.



Allia 6337 - One-and-a-Half-Bowl Undermount Sink



Allia 6307 - Single Bowl Undermount Sink



Shaws RC4019 - Apron Sink



Shaws MS3018 - Classic Modern Apron Front Sink

## Features and Benefits of Fireclay

- Fired at 2,264°F, twice the firing temperature of cast iron products.
- Alkali- and acid-resistant.
- Scratch- and chip-resistant.

## Care and Maintenance

- We recommend using a soft sponge or cloth and a mild abrasive. Daily cleaning with abrasives or abrasive pads will not harm the surface.
- Each sink in the Shaws collection is handmade according to its 1897 design. Shaws' traditional designs tend to be flat on the sink bottom. To avoid water spotting, wipe down the sink bottom after use. Waxing the sink will encourage drainage.
- Fireclay sinks from ROHL are constructed with a durable glaze for years of beautiful performance. On the occasion that a metal pot or pan may leave a mark on the surface of the sink, we recommend Astonish Cleaner available from your local ROHL dealer. A mild abrasive cleaner like Bon Ami® is also acceptable.
- While no colored sink of any kind is impervious to damage, fireclay resists chips, scratches and stains better than other materials. In the rare instance of a chip, color-matched repair kits are available through your local ROHL dealer.

**ROHL.**  
Authentic Luxury for Kitchen and Bath®

[www.rohlhome.com](http://www.rohlhome.com)