

## ROHL Warranty Policy

ROHL products all carry warranties against manufacturing defects. The factories that produce these products set the terms of these warranties.

| ROHL Product                             | Warranty  |
|--|---|
| Fireclay Kitchen Sinks                   | 10 years on fading/staining<br>1 year on manufacturer defects |
| Air Gaps, Cover Plates                   | 2 years on manufacturer defects                               |
| Sink Hole Covers                         | 2 years on manufacturer defects                               |
| Integrated Faucet Filtration™            | Limited Lifetime  |
| Soap Dispensers                          | Limited Lifetime  |
| Kitchen Drains, Basket Strainers         | 2 years on manufacturer defects                               |
| Kitchen Sink Grids                       | 1 year on manufacturer defects                                |
| Pull-Out Faucets                         | Limited Lifetime  |
| Country Kitchen                          | Limited Lifetime  |
| Country Bath                             | Limited Lifetime  |
| Cisal Classic Bath                       | Limited Lifetime  |
| Perrin & Rowe®                           | Limited Lifetime  |
| Transitional/American Moderné Collection | Limited Lifetime  |
| ROHL Modern                              | Limited Lifetime  |
| Bath Accessories                         | Limited Lifetime  |
| Bath Fixtures, Artisan Bowls             | 1 year on manufacturer defects                                |
| ROHL Shower                              | 2 years on manufacturer defects                               |
| Jon Grauman Bowls                        | 1 year on manufacturer defects                                |

NOTE: NO WARRANTY ON TUSCAN BRASS FINISH

### ROHL's Promise

ROHL LLC will provide free of charge, at its options, replacement part(s) or product (or a comparable alternative product) to replace those which have proven defective in materials or workmanship.

ROHL LLC will not assume liability for labor expended, freight cost or damages accruing from the use of the material purchased from us. If material is defective, the limit of damage is the price of the defective material. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to ROHL LLC for all warranty claims. The warranty is not transferable and is extended solely to the original purchaser of the product.

### Warranty Exclusion:

This warranty is for normal domestic use only and excludes defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, or improper installation. The lifetime limited warranty does not apply to the replacement of components where damage is caused by normal wear and tear. As a special note, avoid all cleaning products that contain ammonia, bleach, and alcohol. They may damage the finish. Additionally, outside installation accelerates finish wear. Any outside installation will void warranty.

### General Disclaimer:

All warranties other than the Express Warranty herein contained, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the applicable warranty period set forth above. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

### Foreign Outlets Online:

One of the benefits of the Internet is that it has granted consumers the opportunity to learn about and purchase products from previously unknown foreign companies. Unfortunately, some foreign distributors who sell the foreign versions of ROHL's products have promoted these products for shipment to the United States. Though prices may look appealing, these products are not designed to be installed in American homes and significant problems may result. ROHL ensures that its products meet American plumbing installation standards and have American plumbing code approvals. ROHL will not service, warrant, nor provide customer support for product purchased from foreign distributors.

### Commercial Warranty:

ROHL warrants its products installed in a commercial application to be free from manufacturing defects for a period of one (1) year from the date of acquisition by original owner.

Effective 1/10

**Please contact the local ROHL retailer or showroom where you purchased this product for all warranty related claims.**

## SHAWS Fireclay Sinks, Handcrafted in Lancashire

SHAWS has been manufacturing fireclay sinks for over 100 years, using time honoured traditional methods and materials. Each sink crafted today is an individual product, bearing testament to the craftsmen who produce them.

Every sink is made in our factory in Lancashire and each one is proudly stamped with the SHAWS trademark. Made to look and feel beautiful, each one is unique, classically designed, spaciouly proportioned and made to last. As practical now as a century ago, a SHAWS sink is a sink of substance, which will add warmth and personality to any kitchen.

# ROHL

Authentic Luxury for Kitchen and Bath®

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# ROHL

Authentic Luxury for Kitchen and Bath®

## Shaws Original Apron Front Sink



### Installation Suggestions:

5 Steps to Ensure  
Satisfaction with your  
Shaws Sink

For the Homeowner or Installer:

RL021

Do Not Discard!

# Suggested Installation Tips for your new Shaws Original Apron Front Sink



1. Dimensions are plus or minus 2%: Inspect your sink. No two sinks are alike and you should inspect your sink upon delivery. The sides and top of the sink should be square within the 2% tolerance. The bottom of the internal sink bowl is designed flat with a slight graduated drain. Testing the sink for drainage is recommended. Shimming the sink may be needed to drain properly.

2. The installation should be for new construction only. The cabinet design requires reinforcing to hold a 190 lb. sink and water. A 3/4" plywood deck or a frame support are common. Give consideration for shimming.



3. The most common installation design is undermounted below the solid surface. Using the sink to be installed, measure where to install the support frame. (Fig.1) Shimming may be necessary to move the sink up to the solid surface or to make the sink drain properly. A reveal of 1" to 2" inches is common. (Fig. 2)



(Fig. 1)

(Fig. 2)

4. Design the sink counter top to leave room for the installation of faucets and accessories.



5. Design the cabinet frame separately from the cabinet fascia. The support frame or base should be designed to support the sink on the sides and the back. The cabinet trim that frames the sink can then be custom fit around the corners.

## Features and Benefits of Fireclay

- Traditional and robust material
- Fired at 2,264° – twice the firing temperature of cast iron products.
- Alkali and acid-resistant.
- Glazed surface is scratch and chip resistant.

## Care and Maintenance

- We recommend using a soft sponge or cloth and a mild abrasive. Daily cleaning with harsh abrasives or abrasive pads will not harm the surface, but is unnecessary under normal circumstances to maintain a clean sink.
- Each sink in the Shaws collection is handmade according to its 1897 design. Shaws' traditional designs tend to be flat. To avoid water spotting, wipe down the internal sink bowl bottom after use. Waxing the sink will encourage drainage.
- Fireclay sinks from ROHL are constructed with a durable glaze for years of beautiful performance. On the occasion that a metal pot or pan may leave a mark on the surface of the sink, we recommend Astonish Cleaner, available from your local ROHL dealer.
- While no colored sink of any kind is impervious to damage, fireclay resists chips, scratches and stains better than other materials. In the rare instance of a chip, color-matched repair kits are available through your local ROHL dealer.

